

ALCOHOL AND DRUG AFFECTED

NOS have a specific program which is funded to transport people affected by substances to family/ safer places.

Clients are transported to a safer environment and connected to appropriate services or referred to the sobering shelter.

We CAN:

- Transport clients to a safer place.
- Refer clients to appropriate services.
- Help with finding emergency support and accommodation.
- Assist clients, who want to receive treatment, access those services.
- Assist homeless affected people to access appropriate accommodation.

Staff are trained in assisting with drug and alcohol affected people and have current Senior First Aid Certification.



OPERATING HOURS & CONTACT NUMBERS

Youth Engagement	0403 217 903	Tue-Thu 8.30am-4.30pm
	0403 360 337	Fri & Sat 8pm-4am
Operations (incl Cities of Belmont & Vincent)	0403 360 337	Mon-Fri 11am-7pm
Midland	0417 932 605	Tue-Thu 11am-7pm
Fremantle	0405 307 132	Tue-Thu 11am-7pm
South East Corridor	0403 217 904	Tue-Thu 11am-7pm
	0403 217 904 0417 932 605	Fri & Sat 8pm-4am
North Corridor	0403 217 902	Tue-Thu 11am-7pm
Northbridge	0403 217 903 0403 217 901	Fri & Sat 8pm-4am
Crown Perth	0403 217 905 0403 217 902	Fri & Sat 8pm-4am

**YOUR PRIVACY IS IMPORTANT
YOUR INFORMATION IS SAFE
OUR SERVICES ARE CONFIDENTIAL**

NYOONGAR OUTREACH SERVICES

Keeping People Safe

Outreach Service Programs

We are an Aboriginal mobile outreach service providing social support, coordinated referrals and advocacy to Aboriginal people at risk in public spaces.

Operations sites include the Cities of Fremantle, Belmont and Vincent, Midland, Northern and Southern Corridors, Northbridge and Crown Perth.

NOS PROMOTES THE FOLLOWING VALUES

Respect:

- Others
- Property
- Our own culture
- Other cultures and beliefs

Keeping People Safe

35 37 Gladstone Street East Perth WA 6004

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Email: operations@nyoongaroutreach.com.au

Website: www.nyoongaroutreach.com.au

MOBILE / ROAMING OUTREACH

We provide day and night outreach services to Aboriginal people in metropolitan Perth's public places.

Monday to Saturday we are able to provide diversionary transport to safer places, mediation, advocacy and referrals. On Fridays and Saturdays we prioritise young people.

Our key client groups are homeless people and those affected by alcohol or drugs. We can help to find accommodation and other services and diffuse difficult situations within the community. We work to help clients into safer environments and reduce the level of contact with the Justice System.

Outreach workers CAN:

- **Transport clients to a safe place.**
- **Contact and refer clients to appropriate services.**
- **Advocate for clients to Centrelink, Housing, and other services.**
- **Provide an address for client mail.**
- **Provide information about services available.**
- **Arrange for clients to be assessed for special support.**
- **Refer and support clients to engage with other services like counselling, medical assistance, training, crisis and emergency accommodation and long term housing.**
- **Provide assistance to gain identification documents and**
- **Be there to talk to.**



HOMELESS SUPPORT

All day time mobile outreach and office staff provide services to Aboriginal people who are homeless or living rough and street present. We can advocate on behalf of a client, make referrals and support service and accommodation applications.

Outreach workers engage with clients and document and monitor their needs. They contact relevant services and connect the client with the relevant supports, bringing the service provider directly to the clients who require assistance on the street.

The identification of needs and matching to appropriate services are now often conducted in co-operation with other agencies including Ruah, Salvation Army and the Mental Health and Social Work sections of the major hospitals.

We DO:

- **Work with clients to identify and coordinate services to sustain accommodation and longer term change.**
- **Distribute Essentials for Women, blankets and SWAGS as available.**
- **Arrange for clients to be assessed for special support under the 50 Lives 50 Homes program.**
- **Advocate for homeless people.**

We CAN:

- **Transport clients at risk to safer places such as the sobering shelter or hostel.**
- **Lodge and follow up on housing applications.**
- **Assist with getting documentation and identification arranged.**
- **Advocate on clients behalf.**
- **Provide references for priority access to services.**
- **Locate and support clients with medical needs.**
- **Work with other agencies to return clients home.**
- **Follow up on Centrelink and Housing issues.**
- **Connect clients with crisis accommodation providers.**

COMMUNITY SAFETY

Crown Perth has appointed NOS to provide on site outreach and transport to Aboriginal young people within the adult Crown precinct and at high risk and Aboriginal adults who have been moved on by Crown or WA Police. We work closely with the PTA and Crown to diffuse and mediate situations before they escalate and provide a visible deterrent to dangerous behaviour. This service operates 8pm to 4am Friday and Saturday, funded by Crown Perth.

We CAN:

- **Provide safe transport to safe places.**
- **Mediate and negotiate safer outcomes for clients.**
- **Access services for clients.**
- **Advocate for clients who need help.**